



INNOVATE WITH US

CUSTOMER SUPPORT ADVISER - APPRENTICE CHELTENHAM FULL TIME APPRENTICESHIP

OUR QUESTION TO YOU..

Are you passionate about customer service? Confident communicator? Interested in technology? Enjoy problem solving? Are you enthusiastic and takes pride in what you do?

If yes, then we have an exciting opportunity for you!

iPipeline Cheltenham are looking for an Apprentice Customer Support Adviser to join our award-winning customer services team. In partnership with Gloucestershire College, we will support you throughout the apprenticeship to achieve the Level 2 Diploma in Customer Service.

You will become a go-to expert on our software product set, ensuring an efficient response to all customer calls, emails, and live chat enquiries. You will also work closely with multiple teams within our business, allowing you to have full exposure to how an awarding winning company operates and an insight to the insurance industry.

ABOUT IPIPELINE

At iPipeline, we pride ourselves on our culture. We believe in an enthusiastic atmosphere, encourage innovation, depend on creativity, and strive for success. We value our employees and understand that our continued success as a company relies heavily on the success of every individual. Our employees describe iPipeline offices as fun, energetic, "can do," professional environments.

We empower our people and provide them with the opportunity to pursue personal growth and career aspirations. We work hard and play hard. We celebrate success.

As the market leader in our industry, we deliver ground-breaking technology to the insurance industry and to take on a role here is to understand the part you play in millions of lives. By way of our technology, you are making a significant difference in people's financial security.

YOU CAN ENJOY:

- Innovative, inclusive and focused environment
- Flexible working
- Work/life balance
- New, contemporary, open-plan office space
- Company matched pension benefits
- Generous Life and Critical Illness Cover
- Perkbox membership (discounts and freebies)
- Competitive holiday allowance
- Well stocked kitchen of free soft drinks, tea, coffee and fruit
- An annual wellness allowance to keep you happy and healthy

THINGS TO CONSIDER ABOUT THIS ROLE:

We will give you all the support you need but you must be prepared to work hard, be self-motivated and have good time management.

To find out more and apply, click [here](#).

For information on how iPipeline stores applicant information, please see our [Job Application Privacy Policy](#).