

JUNIOR PRODUCT MANAGER

CHELTENHAM

FULL TIME & PERMANENT

At iPipeline, we pride ourselves on our culture. We believe in an enthusiastic atmosphere, encourage innovation, depend on creativity, and strive for success. We value our employees and understand that our continued success as a company relies heavily on the success of every individual. Our employees describe iPipeline offices as fun, energetic, 'can do', professional environments.

We empower our people and provide them with the opportunity to pursue personal growth and career aspirations. We work hard and play hard. We celebrate success.

As the market leader in our industry, we deliver ground-breaking and award-winning technology to the financial services industry. Working at iPipeline allows you to play a huge part in making it easier for our customers to protect and secure the financial futures of consumers' families.

Find out more at www.ipipeline.com/uk/



YOU CAN ENJOY:

- Innovative, inclusive, and focused environment
- Flexible working
- Work/life balance
- New, contemporary, open-plan office space
- Company matched pension benefits
- Generous Life and Critical Illness Cover
- Perkbox membership (discounts and freebies)
- Competitive holiday allowance
- Well stocked kitchen of free soft drinks, tea, coffee and fruit
- An annual wellness allowance to keep you happy and healthy

PURPOSE OF THE ROLE:

To support and drive the business goals of iPipeline through commercial ownership and/or support of selected products and propositions throughout their lifecycle including research, business case, design, development, testing, implementation, and communications.

RESPONSIBILITIES:

- The role-holder will be responsible for supporting the Senior Product Managers manage the product throughout the product life cycle, including market research, generating and gathering business requirements, supporting product delivery and managing small change.
- To deliver market research including, industry research, customer engagement, internal staff feedback and competitor analysis.
- Work closely with the R&D delivery teams to ensure that product priority demands are delivered and ensure backlogs are managed accordingly.
- Communication of product development to internal and external stakeholders and customer groups including release notes.
- Build and maintain strong working relationships with provider proposition teams to ensure we have a two-way communication on development plans and proposition design.
- Work closely with the marketing team to maximise product exposure in the market.
- Provide specialist product support throughout the business, including the adoption, support, sales, and provider account functions. Work with Sales and lead clients to ensure effective design and take up of solution, including attending account meetings.

SKILLS:

- Strong organizational and planning skills
- Able to influence
- Excellent communication skills
- Strong interpersonal skills
- Effective networking skills for building relationships with staff, customers, and providers
- Creative skills
- Facilitation skills & consultation

DESIRABLE QUALIFICATIONS AND EXPERIENCE:

- Experience of product design or product management, preferably in the Retail Financial Services Industry
- An understanding of and ability to apply Research and Analysis techniques
- Experience of product development deliveries

To apply please email cheltenham.recruitment@ipipeline.com with your CV and covering note (don't forget to include those transferable skills).

For information on how we store applicant information, please see our [Job Application Privacy Policy](#).