

INFRASTRUCTURE ENGINEER

LOCATION:

Cheltenham

POSITION TYPE:

Permanent, full time

ABOUT IPIPELINE:

iPipeline are passionate about what we do and take pride in leading the information technology and services industry in providing web-based software tools that drive straight-through processing for the insurance and financial services markets on a global basis. At iPipeline, we champion our strong partnerships with customers, partners and employees. We are dedicated to fostering open communication, innovation and a collaborative work environment.

Find out more at www.ipipeline.com/uk/

Working as part of our flexible, committed, award-winning team, you'll love our:

- Highly collaborative environment
- Inclusive culture
- Work-life balance focus, including
 - Flexible working schedules including working from home
 - 25 days holiday per year with flex
 - Wellness allowance to keep you active
 - Sports and social events
- Special interest group sessions (with pizza)
- Open plan, relaxed and focused environment
- Casual dress
- Perkbox membership (discounts and freebies)

PURPOSE OF THE ROLE:

A fabulous opportunity for a passionate, enthusiastic infrastructure engineer looking to take the next step in their career. The successful applicant will have a good level of experience in administration, support and automation of wide variety of IT Infrastructure and processes. Some experience in cloud infrastructure is also highly desirable.

KEY RESPONSIBILITIES:

- Provide 3rd line infrastructure support to the business
- Deliver strategic and tactical IT roadmap projects
- Assist in the UK migration strategy for on-premise infrastructure to AWS
- Assist 2nd line IT Support staff when required
- Solve business problems using automation and innovative IT solutions
- Work to and champion global security standards
- Help to mentor and support other IT operations engineers

REQUIRED SKILLS AND KNOWLEDGE:

ESSENTIAL:

- Configuring, maintaining, and troubleshooting Microsoft-based customer facing systems
- Configuring, maintaining, and troubleshooting virtual environments, ideally VMWare
- Experience of supporting and configuring datacenter technologies such as physical server configuration, firewalls, network switches and SAN storage.
- Experience of working with Cloud based services, ideally AWS
- Experience of automation/scripting skills, ideally PowerShell
- Experience of using technologies for infrastructure automation and application delivery
- Previous experience of working in a 2nd line IT Staff Support role working with end user systems and applications.

DESIRABLE:

- Experience of working with Linux based Systems
- Configuration and management of monitoring and logging solutions
- Knowledge of the following tools and technologies:
 - Git/GitHub (or another code repository i.e., Azure Devops)
 - Cloud Automation technologies such as Terraform or AWS CloudFormation
- Working with a Kanban style project board, ideally Jira
- Experience of documenting processes, procedures, and user guides
- Ability to conduct meetings and minute where required

PERSONAL QUALITIES:

ESSENTIAL:

- Natural flare for innovation, enthusiasm and a desire to learn and share learning
- The ability to keep pace with technology changes in the sector
- Outgoing and confident
- Keen collaborator and influencer
- Good organization skills
- The ability to effectively impart knowledge to a user base
- Demonstrate good communication skills

QUALIFICATIONS

ESSENTIAL:

- Demonstrable knowledge of required experience

DESIRABLE:

- AWS Certified Cloud Practitioner
- Other Professional IT certifications

To apply please send your full CV to cheltenhamrecruitment@ipipeline.com.

For information on how we store applicant information, please see our [Job Application Privacy Policy](#).